










1. Where are you currently based?

		Response Percent	Response Count
LGW		49.1%	83
MAN		41.4%	70
GLA		9.5%	16
answered question			169
skipped question			0

2. When operating on Long Haul flights on the A330 OUTBOUND, do you feel that you get appropriate breaks?

		Response Percent	Response Count
Don't operate long haul flights		1.2%	2
Never		15.4%	26
Rarely		44.4%	75
Sometimes		22.5%	38
Mostly		14.8%	25
Always		1.8%	3
Other / Additional Comments (please specify)			13
answered question			169
skipped question			0

3. When operating on Long Haul flights on the A330 INBOUND, do you feel that you get appropriate breaks?

		Response Percent	Response Count
Don't operate long haul flights		1.2%	2
Never		6.5%	11
Rarely		26.6%	45
Sometimes		39.6%	67
Mostly		18.3%	31
Always		7.7%	13
Other / Additional Comments (please specify)			20
answered question			169
skipped question			0





4. When operating on Short Haul flights on the A330, do you feel that you get appropriate breaks?

		Response Percent	Response Count
Haven't operated any short haul flights		8.3%	14
Never		34.9%	59
Rarely		37.3%	63
Sometimes		11.8%	20
Mostly		5.9%	10
Always		1.8%	3
Other / Additional Comments (please specify)			15
answered question			169
skipped question			0

5. How important is it to you (on a scale of 1 to 5 - 5 being most important) that you get breaks when operating on any flight?

	Not at all important		Don't mind either way		Very Important	Rating Average	Response Count
	0.0% (0)	1.8% (3)	4.1% (7)	23.7% (40)	70.4% (119)	4.63	169
	Additional Comments						20
	answered question						169
	skipped question						0

6. What do you define as an 'appropriate' in-flight break on a busy day flight - SHORT HAUL?

		Response Percent	Response Count
No break is appropriate - crew don't need them		0.0%	0
Time to quickly eat / drink whilst standing in galley (1-10 mins)		8.3%	14
A sit down bite to eat and a drink (10-20 mins)		62.7%	106
Time to sit and eat a meal / read newspaper etc. (20-30 mins)		24.3%	41
A proper sit down (more than 30 mins)		4.7%	8
I don't think breaks are necessary in-flight as long as I get time to eat on the turnaround		0.0%	0
	Other / Additional Comments (please specify)		15
	answered question		169
	skipped question		0

7. What do you define as an 'appropriate' in-flight break on a busy DAY flight - LONG HAUL?

		Response Percent	Response Count
No break is appropriate - crew don't need them		0.0%	0
Time to quickly eat / drink whilst standing in galley (1-10 mins)		0.0%	0
A sit down bite to eat and a drink (10-20 mins)		22.5%	38
Time to sit and eat a meal / read newspaper etc. (20-30 mins)		45.6%	77
A proper sit down (more than 30 mins)		32.0%	54
Other / Additional Comments (please specify)			12
answered question			169
skipped question			0




8. What do you define as an 'appropriate' in-flight break on a NIGHT flight - LONG HAUL?

		Response Percent	Response Count
No break is appropriate - crew don't need them		0.0%	0
Time to quickly eat / drink whilst standing in galley (1-10 mins)		0.0%	0
A sit down bite to eat and a drink (10-20 mins)		1.2%	2
Time to sit and eat a meal / read newspaper etc. (20-30 mins)		9.5%	16
A proper sit down / controlled rest (more than 30 mins)		89.3%	151
Other / Additional Comments (please specify)			16

answered question 169

skipped question 0













9. Where do you feel that it is appropriate for the Company to allow you to take crew breaks (tick as many as you feel apply)?

		Response Percent	Response Count
In the flight deck		36.1%	61
In the galley / on a galley jump-seat		53.3%	90
In the back row of seats (if empty)		97.0%	164
Other (please specify)			28

answered question 169

skipped question 0

10. Finally, if there are any barriers to you getting appropriate breaks, what do you think that they are (tick as many as you feel apply)?

		Response Percent	Response Count
N/A		0.0%	0
Pressure on CMs to achieve targets		49.7%	84
Cabin Managers not caring about breaks		33.7%	57
Company expecting too much of the crew in terms of services		64.5%	109
Flight crew not being supportive of the issue		14.2%	24
Not enough places to take breaks		85.2%	144
Unforeseen circumstances on the day (pax profile, service demands, issues with computers, delays etc.)		53.3%	90
Poor timing / planning of service delivery by crew		17.2%	29
Poor timing / planning of service delivery by Company		26.6%	45
Not enough crew - long haul		50.9%	86
Not enough crew - short haul		40.8%	69
The Company not being proactive enough in blocking off back row of seats (if not full)		88.2%	149
No rest curtain for back row of seats (as previously provided on non-LDL A330s)		85.8%	145
	Other (please specify)		17
answered question			169
skipped question			0