



UNITE UPDATE

19th July 2013

Dear Colleague,

CABIN CREW ESTABLISHMENT / REDUNDANCY;

Your Reps have again contacted the Company for an update on whether they will mitigate the outstanding 'redundancies' by touring crew through LPA over the Winter - this will also solve the issue the Company have of not enough crew who volunteered to operate the secondment. The Company are still unable to give us their decision. We are naturally disappointed by how long this is taking as we know how worried our members are in NCL, BHX and GLA. We have requested another meeting with Thomas Cook management and we are awaiting a date for this.

CUSTOMER DELIVERY AND SALES FORUM;

Unite and your reps are extremely confused and concerned at the recent memo from the Company outlining its desire to set up a new forum. The make up and function of this forum is almost identical to that which already exists between Unite, your reps and Thomas Cook. We would urge everyone to think about why the Company would want to create another / alternative forum. Unite would advise members not to become involved with such a forum, which we believe is being created to undermine and challenge your existing democratically elected Unite representative committee. Your committee has sent a letter to the Company strongly outlining its concerns and objections and requested an urgent meeting in order to discuss what appears to be a complete disregard of an agreement which is already in place. The Unite Civil Air Transport (CAT) National Officer, Oliver Richardson has also sent a letter to the Company in support of the committee position. This letter is attached for your convenience. We await a response from Thomas Cook.

CONSULTATIVE BALLOT - POLICIES;

Your Unite reps have done all that we can around the table to try to persuade the Company not to impose detrimental changes to our Redundancy, Maternity and Pension policies. **A positive result from the consultative ballot is vital to get Thomas Cook back around the table—for them to show that they are truly listening and are interested in their workforce's voice. Say 'NO' to the imposed changes.**

Stand united or stand alone.....

Your Reps

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CENTRAL OFFICE

Our Ref: **OR/dd**
Date: **17th July 2013**
Contact: **Doreen Duncan** Email: **oliver.richardson@unitetheunion.org**

Alison Watson
Director of Customer Delivery & Sales
Thomas Cook Airlines UK
Hangar 1, Western Maintenance Area
Runger Lane
Manchester Airport
M90 5FL

Re: Customer Delivery and Sales Forum

Dear Alison

I have been advised of the communication sent out by Thomas Cook outlining the creation of the above forum. I have also been updated in respect of the correspondence sent on behalf of the Unite by the vice-Chair of the Unite Cabin representative Committee, which I fully endorse.

I do not wish to repeat the sentiments already expressed by our representatives, but will limit myself to reiterating the seriousness with which we view this development. Creating a forum in which alternate remits can be progressed, provides the clearest indication of a desire by the company to antagonise and create conflict with Unite, precisely at a point where the company should be working to build trust and confidence with its representatives.

Should the company genuinely wish to address the matter and seek to reconfirm and rebuild their commitment to working with Unite, then I am of course available to meet as a matter of urgency in line with our representatives' request.

Regards

A handwritten signature in blue ink, appearing to read "Oliver Richardson", with a horizontal line underneath.

Oliver Richardson
National Officer
Civil Air Transport