



14 September 2011

Thomas Cook Cabin Crew

Dear Colleagues

Communication From Unite Cabin Crew JCNC

As you know, the Company have recently announced details of its proposed Fleet review proposals and further cost efficiency savings and the potential impact of these proposals on the cabin crew community. Your Committee is extremely disappointed and shocked at the hostile proposal that the Company have tabled against the membership.

After the initial meeting with the Company on 6 September, we were advised that we were entering into a 90 consultation period. Frank Pullman gave the Company's rationale behind the proposals. We were also informed about the fleet reduction as from October 2011.

Your Unite Cabin Crew Reps' Committee is currently working through the information which has been provided. Initial findings show some inconsistencies, questionable data and vast areas requiring clarification. Further detail is required and is going to be requested.

As the face of the Airline – and as an employee group which more than pays for itself regarding productivity, generating profit, coming ahead of our competitors regarding CSQ scores and, for the third year running are about to smash onboard revenue targets – Unite has to question why the cabin crew are being asked to pay for the poor performance in other areas of the UK business. Your Committee are also strongly against cost cutting purely to provide greater profits.

We feel that there are several issues within the Company's review that should be dealt with individually and not as a whole package, as the Company is presenting.

- FTE FLEET REDUCTION
- CM RANK IMBALANCE
- ACM RANK REMOVAL

It is our intention to use the full 90 day consultation period and extend this if necessary. If you have any concerns, questions or suggestions then please email us via the Cabin Crew Support address: consultation@tcxunite.com alternatively contact your local Base Unite Rep. The next consultation meeting with the Company is arranged for 21 September.

In the next few weeks we will be embarking on base visits to ensure consistency and to deliver progress updates. We will be liaising with your base reps to ensure we meet the maximum number of crew during our visits.

Your Committee will keep you updated on any progress during the consultation process. Thank you for your support and assistance in what will undoubtedly be a challenging time ahead.

DAVE KENNEDY
Regional Officer - on behalf of JCNC reps